

Effective Debt Collection

Get immediate reactions from your customers at a lower cost

Swap routine outbound calls for our AI voice assistant, enabling you to **process 1000 calls in 15 minutes**, without emotional investment. Your customers get a reminder, and you get a higher percentage of **immediate reactions**.

80 – 90 %

of answered
phone calls

25 %

of debts collected

75 – 78 %

successful customer
response

Dispose of the least favorite part of an agent's job

No notifications and reminders of reminders. Voice assistant gets to the point immediately and directly.

It **calls the customer** and after a short introduction, lays out their options. It finds out relevant data and answers commonly asked questions.

After the call, it **sums up the call in a text message** or an e-mail and flag customers in the database, according to call results.



2 weeks to set your voice assistant

DESIGN

TEST

PILOT

OPERATE





Digital agent also deals with

DELAYED CALLS: Many customers do not answer the first call or ask for a later call. The voice assistant puts the call on hold and calls again at the set time.

INCOMING CALLS: If the customer calls back, voice assistant answers it, introduces itself, thanks the customer for calling back and continues to assist the customer. All that 24/7 with unlimited number of parallel calls.

UPDATING OF CUSTOMER CONTACTS: as a side effect, the voice assistant updates your contact database based on the results of the calls (reached contact, non-existent phone number, phone number no longer in use, ...)



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