

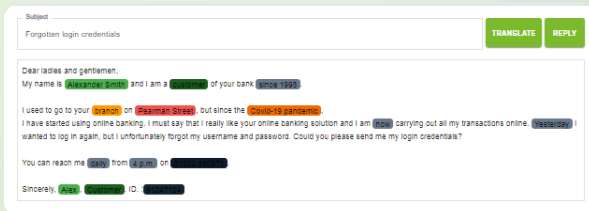
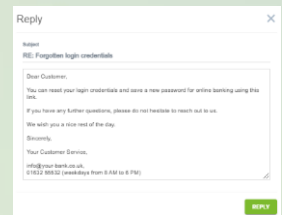
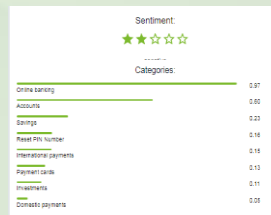
Digital Email Processing

Handle customer emails faster and at a lower cost

Process customer emails in real time. Our Digital Email Processing classifies emails, detects their topic with 98% accuracy, highlights key data and significantly reduces costs as well as response time.

Reduce response time

Intelligent Email Routing: Our AI algorithm uses natural language understanding to analyse incoming emails and routes them to the right department or human agent based on content, sentiment or other parameters.



Automated email processing: with extracted entities, translated content and suggested reply, the agent just validates or updates the email reply suggested by our AI algorithm.

Our platform also enables contact centers to fully automate email responses for frequent and recurring topics.

98%

topic detection accuracy

1 – 2 mins

average processing time

30 %

fully automated emails

Join more than **60 B2B CLIENTS** in **6 countries** who trust us:

